

**THE ONLY DEPENDABLE
GENERATOR HAS A**



GENTRACKER

***WILL YOUR GENERATOR
START
WHEN YOU
NEED IT?***

The Gen-Tracker System is sold, installed, and serviced by the following authorized dealer.

Bigelow Electrical Co., Inc.
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800-944-5003; 508-852-5000
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GENTRACKER

WHY GENERATORS FAIL:

- ⊗ **DEAD BATTERY**
- ⊗ **FUEL PROBLEMS**
- ⊗ **LIGHTNING STRIKES**
- ⊗ **MECHANICAL BREAKDOWN**
- ⊗ **RODENTS**
- ⊗ **FLUID LEAKS**

You install a generator because you have concerns about being without electricity. The problem is . . .

GENERATORS CAN *AND DO* FAIL!

When a generator fails it will not start until it has been serviced and reset. Many generators can sit dead for months because no one knows the generator has failed.

THAT IS WHY THE ONLY DEPENDABLE GENERATOR IS A TRACKED GENERATOR!

Making sure your stand-by generator works when needed is a top priority for your generator dealer. Installing a tracking system gives your dealer the advantage needed in providing services for maximum dependability and security. A Gen-Tracker System installed by your dealer will track scheduled exercising times for your generator. If a problem does occur, your dealer will be notified via their website and by e-mail. This system will eliminate the most common problem generator customers have: knowing when your generator is not performing. Along with knowing your generator is exercising as scheduled, your dealer has the ability to track your generator for faults. *(This feature is not available for all generators, check with your dealer for your particular generator.)*

The first concern is that your power is on at all times. If a power outage should occur and your generator does not perform, your Gen-Tracker System will text message your dealer and e-mail a twenty-four hour call center that also contacts your dealer. This back-up allows your dealer to respond as quickly as possible keeping the generator down time as short as possible. With the Gen-Tracker System your dealer will provide a continuous record of your generator's operation.

MORE THAN JUST TRACKING

The Gen-Tracker System was developed in response to the number one question asked after every generator installation:

“How do I know my generator will start when needed?”

Before this system was developed, the only answer was for generator customers to physically watch and test the generator; not a practical solution for the customer. Generator Solutions, Inc. developed a better solution, a low cost system with low tracking fees that reports to you and your dealer any exercising or operating problems. The Gen-Tracker System is more than just tracking; it is a full service system designed as a tool for your local generator dealer to provide the service necessary to make your generator dependable. You no longer have to physically check and see if your generator is exercising or working. Just go on line and check your generator status from anywhere in the world.

WHAT DO YOU GET WITH A GEN-TRACKER SYSTEM?

- **Peace of mind.**

You'll know your generator is being watched every minute of every day.

- **It's universal.**

Any generator can be hooked up and tracked.

- **Monthly reports.**

You receive e-mail documentation of all generator activity, including: Run time, Faults, Loss of building power, Exercise periods

- **Dependability.**

Gen-Tracker Systems have a proven track record.

- **Internet-based monitoring.**

You can check your generator from *anywhere, anytime* via the internet.

- **Tracking of your service history.**

(This is an optional feature that your dealer has access to.)

- **Low-cost installation and low annual tracking fee.**

If you want peace-of-mind knowing your stand-by generator will stand by you when you need it, contact an authorized Gen-Tracker dealer.

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